**Name:** P15

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.6 - 0:06.2 | Okay. Um, thank you for agreeing to the interview. Um, if I could just start by taking your name, please. | INTERVIEWER |
| 2 | 0:07.1 - 0:08.1 | Yes, [P15]. | P15 |
| 3 | 0:08.2 - 0:26.1 | Okay. Thank you. And your age range, please. Is it, uh, 16 to 19? Bracket [..] 20 to 29. Okay. That's great. And your gender, please. Um, I female. Okay. No problem. And your geographic location. | INTERVIEWER |
| 4 | 0:27.9 - 0:28.0 | In. | P15 |
| 5 | 0:28.3 - 0:45.5 | France is great. And the nature of your disability please ADHD. That's great. Thanks. Um, so first main question is, do you find authentication and otherwise logging into websites of applications difficult because of your disability at all? I see yes. No. Maybe. | INTERVIEWER |
| 6 | 0:46.4 - 0:46.8 | Yes. | P15 |
| 7 | 0:47.2 - 0:54.5 | Yeah. Okay. Uh, and in what ways does your disability make authentication hard for you to do so? Um. | INTERVIEWER |
| 8 | 0:54.8 - 1:04.1 | I don't remember my password. I didn't And when they write them down, I don't remember where I left them. | P15 |
| 9 | 1:04.2 - 1:04.6 | Okay. | INTERVIEWER |
| 10 | 1:04.9 - 1:07.1 | Uh, I'm not writing down, but. | P15 |
| 11 | 1:07.4 - 1:11.3 | Yeah. Yeah. Okay. So difficult to remember and keeping everything together. | INTERVIEWER |
| 12 | 1:11.6 - 1:18.5 | So, uh, but then, uh, then there's a little like, um. Well, I don't know how much interrupt I'm supposed to go into it. | P15 |
| 13 | 1:18.7 - 1:32.4 | No, no. That's fine. Yeah. It's just because I'll just be picking up some key points on to the key things. So like, sort of, um, when I, when I go to code, it will just be things like, um, remembering passwords or things like that. So it doesn't have to be, um, they. | INTERVIEWER |
| 14 | 1:32.4 - 2:27.9 | Should be things like, um, yes, I, I have an extensive history of logging back in, and something I've been seeing right now is this whole changing, uh, SIM card thing, now that I've come to France from the UK. Yeah. And, uh, and now all my password verification stuff is all coming through. Um, well, I guess this number, uh, my UK number said literally. It's been two months that I've moved and I've still got my UK sim card active just in case. Like, uh, there's some issues with trying to log on. It's so annoying that, uh, like, I still really need to use this number in order to log on to my twitch, for example. Yeah. Like that. It's, uh, like, you know, I guess it's one thing when you don't work online, but then when you start working online and all your finances are tied to being able to, like, log in, yeah, it becomes quite stressful. | P15 |
| 15 | 2:28.1 - 2:36.6 | So be a good idea to have more control over things and things, you know, sort of settings you could change more easily, I guess. And I mean, that's one thing looking into it. | INTERVIEWER |
| 16 | 2:37.5 - 2:43.6 | I mean, I guess it is good that it looks like that, but, um, like, you know, because I did recently just get hacked as well. So, like. | P15 |
| 17 | 2:43.6 - 2:44.0 | I'm a. | INTERVIEWER |
| 18 | 2:44.7 - 2:45.4 | Big reminder. | P15 |
| 19 | 2:45.7 - 2:46.0 | Yeah. | INTERVIEWER |
| 20 | 2:46.6 - 3:03.2 | To make sure keep safe it. Is this the thing with then it becomes this thing where I'm actually. I'm a bit scared now to change my twitch. Uh, verification uh, number is as seen with my bank account numbers, because I'm worried I won't be able to log back in. | P15 |
| 21 | 3:03.5 - 3:05.6 | Yeah. Yeah. | INTERVIEWER |
| 22 | 3:05.7 - 3:06.3 | It's scary. | P15 |
| 23 | 3:06.7 - 3:33.5 | Yeah. So. Okay, so that's interesting. So you got for fear of getting locked out. That is one of my questions later. Uh. Um, yeah. Um, but, um, uh, also maybe, um, we're looking at sort of universal login. So just one login system for a variety of accounts and things like that. But, um, so, uh, on to the next question. How important is it for you to get logged in quickly on a scale of 1 to 5? | INTERVIEWER |
| 24 | 3:34.3 - 3:37.2 | Um, very important or sometimes why I'm late for my team. | P15 |
| 25 | 3:37.5 - 3:42.0 | Yeah, yeah, yeah, yeah, I have to get. I got a few minutes before you go. Yes. Uh, yeah. | INTERVIEWER |
| 26 | 3:42.8 - 3:59.1 | Okay. Sometimes it turns out they logged out, and then I have to, like, log back in, and then I'm getting a verification, um, request on my phone that I'm not really using this, uh, you know, the one of the UK don't have to charge my phone and I have to reset the code. And so I get annoying anyway. | P15 |
| 27 | 3:59.1 - 4:10.1 | So yeah. No, no, that's the no, that's that's that's exactly what I'm looking for. You know, it's it's like a pain points. You know, people find difficult and stuff like that. You know um. | INTERVIEWER |
| 28 | 4:10.5 - 4:13.5 | Got a little bit difficult. Okay. | P15 |
| 29 | 4:14.4 - 4:26.6 | Um, yeah. So it's. Yeah, there are all kinds of difficulties. How how highly do you rate the importance of security? So, um, I can guess what this is. Yeah. But. | INTERVIEWER |
| 30 | 4:27.0 - 4:28.1 | You know, super high. | P15 |
| 31 | 4:28.1 - 5:07.4 | Yeah. Yeah, yeah. Yeah, exactly. Yeah, yeah. You said you'd been hacked, so. Yeah, obviously that's that's a very important thing because one thing we're looking at is maybe making logging easier, but I mean, um, for, uh, for this, but, um, obviously we don't want to sacrifice security as well. You know, it needs to be secure as well. So, um, so, so, yeah. Yeah. Um, how often do you sacrifice? So this next question is how often do you sacrifice security to make things easy? Logging in easier. So might use easy passwords. We use passwords or not use to for two factor authentication like the phone code and things like that. Is that not very often. | INTERVIEWER |
| 32 | 5:08.4 - 5:17.0 | So, uh, I mean, I guess before I got mugged, they had to use the same password for everything. Yeah. Yeah. Yeah. | P15 |
| 33 | 5:17.8 - 5:21.5 | Yeah. A lot of people do. Even I do that sometimes I go after the fact. | INTERVIEWER |
| 34 | 5:21.8 - 5:23.0 | To really remember it. | P15 |
| 35 | 5:23.1 - 5:29.4 | Exactly. Exactly. I just can't remember otherwise. But, uh. Yeah, I mean, sometimes I don't know it. Yeah. | INTERVIEWER |
| 36 | 5:29.7 - 5:41.2 | Right. So I know it's a bit easier. I mean, not easier, but it's harder. But now I have different password for everything. I get logged out of things. I think I did a bit of a delay, and then I can't tell, uh, with the talking thing. | P15 |
| 37 | 5:41.2 - 6:17.9 | Oh, yeah. And, uh. Yeah. Through distance. Yeah. Yeah. No, I mean, sometimes I do, I try to use a password manager like on the browser or whatever, but, um, it's difficult when I'm away from home and I need to log in. Something that I don't have, you know, the passcode saved on my computer or whatever it can be. That's when I tend to use the easy ones myself. But, uh, um, do you sacrifice security because it's too difficult to authenticate because of your disability? I'm not sure if this is the best for questions, but is there anything to them they can make? Probably not. Um, I say these questions are a bit of a work in progress. I'm having to do better ones for the survey later. | INTERVIEWER |
| 38 | 6:18.5 - 6:21.8 | Uh, can you just explain, like, how you mean? | P15 |
| 39 | 6:22.1 - 6:46.6 | Yeah. So can you show? I bet, but because, um, so, um, so, like, say, I mean, it's probably more something, I mean, example with a physically disabled person, might they use just, um, escape to for just because it's kind of like the same question as before really. Um, because they find out how to use or do you, would you, would you go for the easier option. | INTERVIEWER |
| 40 | 6:47.6 - 6:51.6 | Right. Again before I got like that. Always till you hear ocean. | P15 |
| 41 | 6:51.6 - 6:52.0 | Yeah. | INTERVIEWER |
| 42 | 6:52.5 - 6:55.2 | After I got hacked, I. Now I use all thi. | P15 |
| 43 | 6:55.8 - 6:56.1 | Uh. | INTERVIEWER |
| 44 | 6:57.0 - 7:11.0 | And, uh, I guess, uh, I guess, yeah. If, uh, I do, I do use all the, all the situation, you know, even though I. Yeah. And annoying. But I guess it's still better than getting hacked and needing to change everything again. | P15 |
| 45 | 7:11.1 - 7:42.8 | Yeah, yeah, I said, I mean, it's annoying. There's so many people just trying to hack into things. I mean, it it's, I mean, I normally take as much as I can with that because I don't want to lose anything or, you know, the problem is a lot of accounts are connected as well. So once they get into one, um, they can get the others. So I tend to things like my browsers, I make sure that very difficult passwords. Um, because when someone gets into your browser, then they can access like all the things you logged into, they can, you know, if I get rid of the chrome. No, no. | INTERVIEWER |
| 46 | 7:43.1 - 7:44.1 | The apple. | P15 |
| 47 | 7:44.4 - 7:45.8 | Yeah. Oh, look. | INTERVIEWER |
| 48 | 7:46.1 - 7:48.8 | Good on my Apple device. That's enough on my. | P15 |
| 49 | 7:49.0 - 7:49.5 | Yeah. | INTERVIEWER |
| 50 | 7:50.2 - 7:51.4 | And so it to the night. | P15 |
| 51 | 7:51.7 - 8:12.5 | Yeah. No apples in my stand. The most secure system say do have the best security. So I mean I like that when I do some Apple training and stuff like that, but, um. Um, yeah. So obviously best just stick that one. Um, I think what is. Right. Yeah. Um, if you had to choose, would you prefer, uh, more security or an easier and faster login? So, um. | INTERVIEWER |
| 52 | 8:13.2 - 8:33.3 | You know, basically I'm really I'm kind of a fan of, uh, like the, um, what you would call it, uh, face ID the, uh, like the fingerprint scanner, like, I love that. I think I love that the most on my Mac. Yeah, because I found on Android the fingerprint scanner can be a bit, um, dodgy. | P15 |
| 53 | 8:33.3 - 8:34.6 | But, you know, Mac. | INTERVIEWER |
| 54 | 8:35.1 - 8:51.3 | They have this option now on the MacBook Pro to just scan all your fingers into, like, just this one button. And, uh, you can use that to log into, like, all of your account, Um. Um, I find that one, like, the perfect, uh, balance of the cure. | P15 |
| 55 | 8:51.3 - 8:52.4 | And. Yeah. | INTERVIEWER |
| 56 | 8:53.0 - 9:30.5 | Because it isn't like putting in passes or anything, but it's also probably the most secure, but also without, like, I kind of like this idea on my phone because it's like my I like when I have an iPhone because of it, uh, like it's it can be that fast. It does take a few seconds, which is annoying. Mhm. Um, but but that one feels a bit to um, like like feels a bit, uh, encroaching on my privacy, a bit like when I think of, like, um, you know, I'd be being, uh, like, uh, so recognizable, like, you know, I think fingerprint is my perfect, uh, medium. | P15 |
| 57 | 9:30.6 - 9:54.7 | Yeah. That's interesting. Yeah, that is interesting. I mean, with, um, uh, the way the what they've called the special chip on, on the phones themselves, that sort of. So it doesn't actually shouldn't actually record any data. It the data suddenly stored on the phone itself is not transmitted. Um, a car coming with it. Chips called a TBI chip or something like that. Equal blew up. Uh, but that's that's how they work, you know? For me, though, I use an android. Yeah. | INTERVIEWER |
| 58 | 9:55.0 - 9:57.0 | I don't want to sound all conspiracy theories. | P15 |
| 59 | 9:57.1 - 9:59.1 | Yeah. Well, that. | INTERVIEWER |
| 60 | 9:59.4 - 10:06.8 | Would say that. But then sometimes you do find out things. Yeah, but, like, actually, it was all a lie. And then, um, you know. Yeah. | P15 |
| 61 | 10:07.9 - 10:20.1 | Exactly. Exactly. Yeah. Uh, you can't trust anything these days. Yeah, I know there was there was a scandal in in the early days before, like, all the public schools, um, you know, that had to look like. | INTERVIEWER |
| 62 | 10:20.1 - 10:43.0 | The lot, like I think. Did you hear about that scandal with, like, the what's it called? T this app for women where they're like, uh, warning each other about dudes and stuff. Uh, they're saying that they aren't taking any of the data and it's like, all immediately removed and stuff, and then somebody, uh, like, hacked the app and just, like, uploaded, like, all the women. It might be, uh. | P15 |
| 63 | 10:44.0 - 10:45.2 | They, uh. Yeah. | INTERVIEWER |
| 64 | 10:45.5 - 10:46.2 | Like, uh. | P15 |
| 65 | 10:46.4 - 11:40.4 | Yeah. I've heard there's some quite serious ones. Yeah. I mean, there was, uh. Yeah, there was a dating app. I think it's in America, but dating app got hacked and somebody released all the data. And then there's one guy who's on those, like a break or something like that, and they committed suicide because he was so embarrassed or whatever, right. Yeah. Yeah, yeah, it's quite, quite serious consequences, you know. Um, but but yeah, now nowadays I, they, I know they, they do have a dedicated chip, but yeah, there was something back in the past where, uh, apparently a load of [Company name] photos were taken. This is before, like they had on board chips and things like that just to do this. But, you know, um, you know, from log ins and things like that. But yeah, it is a concern. I do. Yeah, it does creep me out still like using, but I use face ID because it's just much quicker and it works much better than the fingerprint one I find. But but yeah, it's the money. Yeah. It's, uh, uh. | INTERVIEWER |
| 66 | 11:40.8 - 11:59.5 | Specified, I guess, on my Mac because like on my Samsung phones, the fingerprint, uh, uh, scanner was like, always a bit like, you know, it never really worked. Yeah, kind of annoying me, but like, on my Mac, it's like, so, um, seamless. I can really just, like, stick my finger there for, like, a decade, and it's just like. | P15 |
| 67 | 11:59.6 - 12:00.0 | Yeah. | INTERVIEWER |
| 68 | 12:00.1 - 12:06.6 | It turns on. And like, I assume since they have a hold dedicated button there that they wouldn't just, um. | P15 |
| 69 | 12:07.4 - 12:07.8 | Yeah. | INTERVIEWER |
| 70 | 12:08.2 - 12:10.4 | Like some wishy washy random thing, but. | P15 |
| 71 | 12:10.4 - 12:44.4 | You know, and not yeah, that Apple is very good with that technology. And they um, where they join their hardware and software together because it's all made by Apple, like, so it just works a lot better than things like that in a lot of ways. So, um, whereas, you know, they, they build their software for that hardware. So rather than something like Android where they have to try and design it for lots of different phones and things are. Yeah, yeah, I see, yeah. Uh, on this is the next question. Um, would you like to have one system that you could use to log in to most of your websites of applications. This is a yes no maybe. | INTERVIEWER |
| 72 | 12:45.6 - 12:48.6 | To use like a password manager thing. | P15 |
| 73 | 12:48.6 - 13:19.2 | Yeah. Um, no. More like something like, um, say like, um, say like your Apple login. Like, I don't know, with Apple you can log into different systems with Apple and stuff like that. Yeah yeah yeah yeah okay. Yeah. Lets people agree to that. I think they'd make things easier, be less. Remember uh, when you log in to a site or service, would you like the, um, would you like to have your, the details of your disability passed across so that they can automatically adapt the, uh, user experience for it? Um. | INTERVIEWER |
| 74 | 13:20.0 - 13:26.9 | Probably not, but maybe because in my kids my disability is a bit, um, less intense than maybe some others. | P15 |
| 75 | 13:26.9 - 14:37.2 | Yeah. No, that's right, that's right. That's the. That's fine. Yeah. It's because they're the reason behind it is my supervisor has, um, uh, cerebral palsy, but he, um, he, he found. I mean, uh, well, uh, I probably should mention that on the recording on the nightclub. Um, um, he he, um, it part of his research was finding that, uh, um, uh, so people got fed up with just giving, having to fill out the information all the time. So the idea of that, that that was all that was for, um, would you like the options to choose which. Uh, yeah. Again, this this is where the questions need to. I'd better uh, so you've put notes of that. So I was going to say which would you like the option if feeling which element to this how. But we probably skipped that because you probably said no. Um, uh, so yeah, I, uh, I will get better questions later than like, how do you feel? How do you feel about trusting company with your information? So again, the same question, say, are you saying you just you just wouldn't do it any. You probably just wouldn't want those details passed across. | INTERVIEWER |
| 76 | 14:37.6 - 14:48.7 | Yeah, not so much. I mean, I think the questions are good because I keep, uh, giving like some people, you know, don't give like a big. And so they'll just be like, yes or no and I'm so sorry. | P15 |
| 77 | 14:48.8 - 15:45.7 | Yeah. No. That's like no, that's good. Well, yeah. And, uh, this is because this uh, is called the qualitative, um, uh, study that I'm doing for the, uh, channel that's coming up that I had to publish. Um, and so the, the, the, the, the way all the information gets analyzed is basically not on just numbers and statistics. It's more on what people say. Um, so it's based on sort of, um, you know, the, the words they use and, uh, and, and, and we try to find patterns there. So that's how that works. Yeah. Yeah. Um, so this next question is more for people with physical disabilities. But, um, would you like to see a login system that could work with a variety of inputs, including paddles, set baths, Uh, devices. Audio text to speech devices up to. I mean, I guess that doesn't really count with your ADHD, so I suppose you could say the. | INTERVIEWER |
| 78 | 15:45.7 - 15:46.2 | Fingerprint. | P15 |
| 79 | 15:46.2 - 15:49.9 | Thing, I think of it that. Yeah. Yeah, yeah. I mean. | INTERVIEWER |
| 80 | 15:50.4 - 15:51.4 | Is like the fingerprint. | P15 |
| 81 | 15:52.0 - 16:08.2 | Yeah, it like a switch. But I'm just wondering whether we could companies, assistive technologies, things like that. And I suppose that did not technically design just for disabled people. So but maybe not. Um, um, so then it. | INTERVIEWER |
| 82 | 16:08.5 - 16:24.7 | Seems like I'm kind of like, um, learning disabilities, so, like, I would have a harder time remembering password, which is why, like, yeah, just device thing, like, uh, yeah. Like, uh, fingerprint scanner would kind of be helpful. Yeah. To like, disability, I think. | P15 |
| 83 | 16:24.8 - 16:40.6 | Yeah, definitely. I mean, yeah, I mean yeah, definitely definitely. Because the line is blurred though, and it definitely helps people. The fact it helps everybody and is just a good thing. Maybe everybody's got a problem in some ways, but um huh. | INTERVIEWER |
| 84 | 16:40.9 - 16:52.8 | Plus it is technically one of those things. If it did get leak, then I don't think it would have as much of a dramatic impact as like say, um, uh, face ID because again, it's like, not like, you know. | P15 |
| 85 | 16:53.1 - 16:53.7 | It was just. | INTERVIEWER |
| 86 | 16:54.1 - 16:57.3 | A bunch of fingerprints online and you're like, okay, whatever. | P15 |
| 87 | 16:57.6 - 16:58.9 | Yeah, I think definitely. | INTERVIEWER |
| 88 | 16:59.1 - 17:00.9 | Identify a person based. | P15 |
| 89 | 17:00.9 - 17:01.9 | On that, like, know. | INTERVIEWER |
| 90 | 17:02.2 - 17:08.1 | Some kind of identity info. But then you also have to like, I don't know, match that with the person. | P15 |
| 91 | 17:08.2 - 17:08.8 | Yeah. | INTERVIEWER |
| 92 | 17:08.8 - 17:11.3 | I can't really um, like go into it. | P15 |
| 93 | 17:11.3 - 17:14.4 | But yeah, there's definitely about that. | INTERVIEWER |
| 94 | 17:14.4 - 17:14.9 | So. | P15 |
| 95 | 17:15.4 - 17:15.8 | Uh, if. | INTERVIEWER |
| 96 | 17:15.9 - 17:34.2 | You're like physically disabled, it'd be harder to put your fingerprint in maybe. But then if they had like, oh, especially extension button, uh, that's like, you know, can connect to like, you know, that can be moved around and talked into the computer like a USB. Yeah. Yeah, like a joystick, I guess. Sorry. I'm just. | P15 |
| 97 | 17:34.5 - 18:08.6 | You know, that's all I was. I was at a meeting last night, and, um, speaking is like, uh, speaking to the security guy. Um, there's like a sort of, um, uh, uh, Dave talk lights for developers and stuff. Uh, and he worked with a lot of security, and he's saying probably the best one is something like what you say, the USB key, uh, which you just plug into a computer and then, you know, take it out when you're finished and, uh, and then it's just it's just, it automatically, you know, automatically locks you in, you know, you don't even have to do the fingerprint, but I think you automatically granted access as long as it's keys plugged in to be shared. | INTERVIEWER |
| 98 | 18:08.6 - 18:12.1 | Like, I think like a USB key that I would leave the you. | P15 |
| 99 | 18:12.5 - 18:13.0 | Yeah. | INTERVIEWER |
| 100 | 18:13.6 - 18:46.2 | Would have to be like, um, like I think I'm thinking about it right now because I'm moving my machine. And so basically there's like I, there's a remote control, but there's also just like basically, um, like a cable that's like linking from the machine and it's just this big red button that you press. And if that was a fingerprint scanner, and I think that the need and the nodes would be interchangeable. Like you could literally buy a USB fingerprint scanner. Yeah, on Amazon or something for like a tenner. Yeah. Like it would plug you into anything, no matter. | P15 |
| 101 | 18:46.5 - 18:46.8 | Yeah. | INTERVIEWER |
| 102 | 18:47.0 - 18:52.8 | What? Uh, even though, like, you know. And it wouldn't have to be this one golden USB stick. So it's kind of scary, you. | P15 |
| 103 | 18:52.9 - 18:53.9 | Know, like. Yeah. So, like. | INTERVIEWER |
| 104 | 18:53.9 - 18:54.7 | You know, you have this. | P15 |
| 105 | 18:54.7 - 18:56.0 | Like. Oh, yeah. Yeah, definitely. | INTERVIEWER |
| 106 | 18:56.5 - 19:01.7 | Some kind of hard drive thingy. And like, uh, would you lose that and then, like, you're kind of. | P15 |
| 107 | 19:02.6 - 19:11.7 | Yeah. Yeah yeah. Anybody use it. Yeah. And it's anonymous. They, they wouldn't be identified or caught on camera or anything that they just. Yeah. Uh, yeah. | INTERVIEWER |
| 108 | 19:11.7 - 19:28.7 | I think that's for my German gig. I totally lost all my USBs, and I had to buy some New York, even though I have, like, seven of them. Yeah, because of the moving thing and stuff. But then, like, God forbid I didn't have all my login info. And just like when you see, I think it would be cooler if it was like, well, anyway, so I'm, I'm trying to like, design the system like. | P15 |
| 109 | 19:28.9 - 20:10.1 | No, no, that's a good point. I think the fingerprint USBs are definitely secure because I know, um, I think when I was doing that DJ course, um, some of the deejays on there were saying, um, a lot of the time when they go on tour, people just take the, you know, the USB sticks they use with the music on which they just put it into the decks that they often go missing at gigs and like, people just take them out, even, like, you know, even I think even having somebody sort of like kind of just at the end of that gig and just somebody in the audience just came up with the key or something. So, uh, but, uh, yeah. So you, I think you have to have backups of those and that stories of like, um, how you see them then go to gigs and these live and not having them. And of course, you need to. | INTERVIEWER |
| 110 | 20:10.4 - 20:12.2 | Have them with me anyway. | P15 |
| 111 | 20:12.2 - 20:12.7 | But yeah. | INTERVIEWER |
| 112 | 20:13.1 - 20:29.0 | I lost it at home like I loved my whole, like, kind of should be with the kids that I would have taken with me. Yeah. I think it like even more than anything, I've got like, you know, like 15 and I still think I'm going to take it for granted. Just like, and maybe that's just an page thing as well. | P15 |
| 113 | 20:29.0 - 20:29.8 | Like, uh. | INTERVIEWER |
| 114 | 20:30.3 - 20:32.3 | Like three backups. And I think like. | P15 |
| 115 | 20:33.0 - 20:52.2 | Sometimes it is, sometimes it is sometimes. Yeah. I think sometimes like remind me sometimes it's because of my disability. But everything sometimes it's that just my personality or is that me? I mean, my my my with my schizophrenia. Sometimes it can make me a bit OCD where I'm a bit more paranoid. I can be a bit more OCD about things. So yeah. So, uh. | INTERVIEWER |
| 116 | 20:52.5 - 20:58.1 | So for my disability, like it's turned into kind of OCD, I can't really trust myself. | P15 |
| 117 | 20:58.4 - 21:39.7 | Exactly. Yeah. Yeah, yeah. To sort of second guess second, you know, double check things. You. That makes sense. That's good. Yeah. Um, um, so we, I again, question 19 was kind of, uh, would you like to or currently use assistive technology like a paddle switch? I mean, again, this I had to think about that. And we whether I can whether we can call. weather. Yeah, weather. That could be cool. That. But yeah, certainly I think is definitely a sort of a device that could be used to help with it. Um, would you say that you're currently happy with the way that you have to log into sites currently? Just generally speaking. | INTERVIEWER |
| 118 | 21:39.8 - 22:11.4 | Um, like, if I use my Mac three years, I might be, like, accept the fingerprint lock. And. And if he's not, I guess, oh, he really does me. And every time I have to sign into Twitch because it does try to send me a code. Yeah. My old phone, that's like, yeah, every time. And then like those take me extra to log in and then I never know if it's good. Like sometimes it's, you know, they don't know the times. It's like, uh, okay. And so I don't think so. Yeah. It's uh. Yeah. | P15 |
| 119 | 22:12.2 - 23:04.4 | Yeah, yeah. Okay. Okay. That's that's fine. Yeah. At least it doesn't have so different aspects that, um, do you find it frustrating or have any reservations when logging into the system. So obviously you said earlier you feel lost. Losing your data or losing your accounts. Um, you, um, I mean, so I've described this, um, so GPA, loss a day, loss of data privacy, denial of access, or difficulty logging in. Um, I think in a lot of ways, you've kind of already mentioned those points, um, to be faster. Um, so I guess there's all of those, really, isn't it, I suppose. Okay. Yeah. Um, what strengths do you think a good logging system should have? So a bit more of a difficult question. And how would you feel if you could use a system like this? So what would be maybe your ideal logging system, do you think? | INTERVIEWER |
| 120 | 23:05.3 - 23:07.0 | Oh, like the thing I just put in the. | P15 |
| 121 | 23:07.4 - 23:08.8 | The thing that I think of in the you actually. | INTERVIEWER |
| 122 | 23:09.0 - 23:17.0 | Yeah, yeah. You could just buy a button online that you could plug in kind of like a joystick. Yeah a fingerprint scanner. Mhm. Uh, yeah. | P15 |
| 123 | 23:17.0 - 23:40.6 | And uh I think they're, I think they are making a, I don't know how easy they are to get hold of it, but they do exist. Uh, like gigabit USB? Yeah, yeah, pretty sure they do that, but. Yeah. Check that out. Yeah, yeah, it could be worth it. Like, if you got your laptop and you could just plug it in the side and it's coming off. Your laptop doesn't have it already. I know some do have it, but if you if you want to. Yeah. | INTERVIEWER |
| 124 | 23:41.5 - 23:52.6 | The windows hello or something. Just, uh. Hmm. I didn't have it like on my, like my computer doesn't like it, supports it, but doesn't have it. Cool. Okay. Yeah, it does seem like. | P15 |
| 125 | 23:53.1 - 23:53.4 | Yeah. | INTERVIEWER |
| 126 | 23:53.9 - 23:54.7 | It's looking into. | P15 |
| 127 | 23:54.7 - 25:00.6 | Things. Yeah, yeah, it could it could be a lot better. I'm going to be looking for things like that because I want to try them out, you know that. So, um, when I work for, um, [Company Name], they gave us all these USB keys to log in with that we had to carry around on that can. That's a thing. But, uh, yeah, I kind of like, wouldn't mind trying that again because it can't be the bane of my life. Um, working as a web developer who is having to log into things and everything all the time, It's just it seems like most of my day is just logging in, so, um. Uh, yeah. Yeah. Um, I'm coming to the end now. Um, so question 25, would you consider using an on person device for verification? So again, you've kind of already said this. Uh, so like the keyfob space. Uh, so, um, I mean, it's great that we've covered that we've come to the end. Okay. So we could we could just get to the end. Um, um, so would you consider a mobile phone that as an alternative or. But use it? Yeah. Um, you'd prefer the key, the the fingerprint, is that right? | INTERVIEWER |
| 128 | 25:02.3 - 25:19.9 | Um, but I guess, well, um, I guess. Yeah. Give me this. Right. This might just be stupid. It's more like to do with my computer trying to log in. Is my cat sitting on me and, like, I can't go and put my phone. You can't again. | P15 |
| 129 | 25:20.2 - 26:11.6 | Yeah, yeah, yeah. And, uh, that's that's something, um, some people with physical disabilities said they, they can't, you know, where they, where they're studying the period they can't get. You can't get it to do that in time. So yeah. So it's there's no like feline paralysis. Yeah. But uh, but, uh, bogged down by the cat, but. Yeah. Yeah. Um, I guess. Yeah. So I guess it's not always the best thing. Um, so that's interesting. Yeah. Um, just, um, final question is, would you like the opportunity to be included in future research related to this? She said, I mentioned the questionnaire. Um, it would just be, uh, it wouldn't be an audio interface. Maybe something I could send you or an online form. Um, maybe just you said just take a few boxes or something like that. Would you be interested in taking part in that? Um. Um, so. | INTERVIEWER |
| 130 | 26:12.1 - 26:17.8 | Yeah, I mean, maybe, uh, just what, I mean, like, if it's happening and it will depend on, like, what I'm up to. | P15 |
| 131 | 26:18.1 - 26:18.4 | Yeah. | INTERVIEWER |
| 132 | 26:18.8 - 26:19.0 | But. | P15 |
| 133 | 26:19.4 - 26:34.4 | Yeah. Yeah. Hopefully it'll just be a little five minute question that you could do while you're sort of, um, traveling or whatever. You know, if you have to spare five minutes or whatever. Um, and, uh, do you have any further questions for me or anything like that? Uh. | INTERVIEWER |
| 134 | 26:34.7 - 26:35.1 | Or, you. | P15 |
| 135 | 26:36.8 - 26:37.1 | Know. | INTERVIEWER |
| 136 | 26:38.0 - 26:40.9 | Um, let's say I think that's that's, uh. | P15 |
| 137 | 26:41.2 - 27:12.8 | Yeah. No, that's that's all I could think of. Anything. Just drop me a line if you, um, I mean, I don't know, I don't think I have a link to the fingerprint USB stick. I've definitely had. They. They do exist, though, but, um. Um, but you don't see them that often. I don't know, I guess that my friends have them built in, but, um, or maybe if they are in use newspaper, just keep it quiet because they, they wouldn't do anything like that. Um, um, uh, so, um, I could have a quick look, see if I could find one. | INTERVIEWER |
| 138 | 27:12.8 - 27:15.7 | Um, yeah, I definitely do. | P15 |
| 139 | 27:16.7 - 27:25.2 | Yeah, I just checked. I'm just going to double check myself to see if they do exist. Yeah, I can see some here. So they even Amazon, the desktop, the USB fingerprint reader. | INTERVIEWER |
| 140 | 27:26.2 - 27:30.4 | I was thinking, I can't be the only person who's thought of this, like I'm not. Yeah. | P15 |
| 141 | 27:31.1 - 27:31.7 | No, not. | INTERVIEWER |
| 142 | 27:32.4 - 27:34.1 | Revolutionary technology here. | P15 |
| 143 | 27:34.2 - 27:44.5 | Yeah, I, I think that happens a lot, doesn't it? Like people have a great idea and, you know, you find out you're not the only person think of it. But, uh. I mean. | INTERVIEWER |
| 144 | 27:44.5 - 27:49.0 | You know, like, surely that must exist. Uh, but that seems like a new solution. | P15 |
| 145 | 27:49.2 - 27:55.4 | Yeah. And then, uh, I know I have to tell you. Does that is a real thing? Yeah. You know, imagine when it. | INTERVIEWER |
| 146 | 27:56.1 - 28:08.8 | You know, folks trading honestly, when I do come up with a revolutionary idea and or like, it doesn't seem revolutionary, it seems really basic. And then I go on, like, look for whatever I just thought of it. It turns out even something exists a little bit like. | P15 |
| 147 | 28:08.9 - 28:09.4 | Yeah. | INTERVIEWER |
| 148 | 28:09.7 - 28:18.2 | Like, now I have to, like, talk to some engineers or something, and you know, that that's like going to take like half the time and it's not worth it. And then I'm like them. | P15 |
| 149 | 28:18.7 - 28:55.0 | Oh yeah. Like yeah. Yeah. There's there's things like that as well. Yeah. You know. Yeah. Oh yeah. There's plenty way to go. Like with sort of making things useful and stuff like that's what this is trying to do is make it hopefully improve things like, um, specifically for disabled people because, you know, there's a lot involved and, um, they can get overlooked sometimes. So, um, it's just it's just saying if there is a problem, though, if there's something like I'm going to try and develop a framework to like, look at me, use like a guideline for people making logging systems to just make it more inclusive and things like that. So and then the. | INTERVIEWER |
| 150 | 28:56.1 - 28:58.3 | Research is going to be used for then is it going to be. | P15 |
| 151 | 28:58.3 - 30:13.0 | Like, yeah, yeah, I might, might send off the results to something like Google, Microsoft or something like that, see if they have interested in incorporating some of the ideas into the logging systems. I think some are starting to do it and become more aware. Um, but again, this is like having that idea. So like when we do a PhD, it's got to be a really original idea. Um, uh, and something that not really anyone else has done before. So it's like hoping that nobody has sort of come near that. Oh, I mean, technology is moving at such rapid pace. You know, it could it could turn out more that somebody has done this already and then not this is very good. But uh, but but we'll say, let's say I think so far from looking at the other research in months is different to the others. But, uh, I mean, it's it's not the same tracks as some of the others, but it's it's still quite unique. So, um, that. Yeah. Yeah, yeah. I'll let you know, guys. I'll let you know if it gets put in the journal then that, uh, feature. Yeah. Uh, I'll catch up with you again soon. Uh, hopefully I'll let you go, though, because I'm sure you got, like, always got a million things to do, like, uh. But, um. Yeah. Lovely to speak to you. I'm just going to stop recording now. Uh, yeah, I. | INTERVIEWER |